

# MEDICAL RESCUE

## Information about Medical Rescue

### Opening:

9 – 5pm daily however is subject to change based on the demands of the clinic throughout the season.

### Booking Procedures:

GP bookings are only available between 0900-1100 daily. We will happily take walk in GP requests between 1100-1700 however this is generally our busiest period for mountain injuries so wait time could be longer. We naturally have to triage patients as they arrive and see the most acute patient first.

For all mountain staff with a valid 2018 ID we are also offering \$10 out of pocket GP consultations during the hours of 0900-1100. Please show your ID to the reception staff on arrival.

To make an appointment please call 5777 6185 during business hours.

### What payment methods are available?

The Mount Buller Medical Clinic is a cash-less service with accounts to be settled at the time of the appointment.

### Services Provided:

Medical Rescue will deliver urgent care medical services, 24/7 emergency care, general practice and radiology services.

We also stock a range of common over the counter medications such as paracetamol, ibuprofen, creams, lotions and hot packs.

After hours GP and urgent care service by our Dr' is available, after hours call out fees apply. In all cases of medical emergencies, you should call 000 in the first instance. Due to safety of our staff we request that all patients be brought to the medical clinic to see one of our Dr's.

### After-hours emergencies

In the case of after-hours emergencies people need to call the Mt Buller clinic number on (03) 5777 6185 – they will be provided with details on how to proceed

### What is Medical Rescue's main number?

1800 633 737

### What is the Mt Buller clinic number?

(03) 5777 6185

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## *General Information – About Medical Rescue*

The Medical Rescue Group operates a diverse portfolio of medical and training services throughout the Asia Pacific region. We operate as a specialist pre-hospital medical and paramedical services company providing remote medical logistics, remote site medical services and turnkey International ICU Air Ambulance.

For the last four years we have been supporting our New Zealand friends with ski field medical clinics at Coronet Peak, The Remarkables, Treble Cone and Mt Hutt. Our expansion into the Australian Ski fields is a welcome advancement for the group. In addition to the ski field medical clinics we currently provide specialist medical crews to support Australian Defence Force exercises.

We have over 100 staff across three countries and our head office is located on the Gold Coast where our management and administration teams support all our hard working medical teams.