COVIDSafe settings

Victoria's Alpine Resorts

Information and advice for Victoria Police, Authorised Officers, Alpine Resort management, operators and staff checking people travelling from metropolitan Melbourne to Victoria's Alpine Resorts on the negative COVID-19 test requirement.

Restrictions are in place

From 11.59pm on 17 June 2021, people who live in metropolitan Melbourne are permitted to travel to Victorian Alpine Resorts providing they have taken a COVID-19 test within 72 hours of departing Melbourne and can show evidence of a negative test result. Children under 12 years are not included and certain other exceptions apply (see page 3).

Visitors from metropolitan Melbourne must be able to show evidence of a negative test result by presenting a text or email from their testing provider as a condition of entry into Victorian Alpine Resorts.

This is an important measure to allow us to ease restrictions and stay safe. We appreciate your support and cooperation to implement this requirement.

> *Note – if someone cannot undertake a COVID-19 test because of a disability, illness or chronic health condition then an exception may apply.*

Frequently asked questions

What areas are part of regional Victoria's Alpine Resorts?

Victorian Alpine Resorts are:

- Mount Hotham
- Mount Buller
- Mount Stirling
- Falls Creek
- Lake Mountain
- Mount Baw Baw

Who does this apply to?

People who live in metropolitan Melbourne. People who are passing through Melbourne from another part of Victoria, or via the airport from their home interstate do not need to be tested if they do not live in Melbourne.

If an Alpine Resort worker is traveling between their home in metropolitan Melbourne and the resort, they must get tested within 72 hours before departing Melbourne or any time after leaving Melbourne.

What evidence do I need to ask for?

You should sight their photo ID and a text message or email with confirmation of a negative COVID-19 test result in the 72 hours prior to departing Melbourne or any time after leaving Melbourne.

If someone is travelling to multiple resorts, or up and down the mountain for example because they are staying off-mountain (but not returning to their home in Melbourne), they do not need to get tested again.

Alpine resorts may consider putting a sticker on the person's car once they have shown evidence of a negative test result to avoid checking multiple times.

What if the evidence of a COVID-19 test result doesn't have a date or time?

In most cases, the email or text will include the date and time of testing as well as the negative test result.

If the negative test result does not have these details, you can still allow entry.

What should I do if the person has not had a test or can't show evidence of a negative test result?

You should refuse entry to the resort unless it is a child under 12 or an exception applies (see page 3). Request that the person go and get tested before returning.

If the person becomes violent or aggressive, always put your safety and the safety of your staff and patrons first.

If possible and safe to do so, try to capture the person's details such as taking down their licence plate, resort entry pass number or contact details from their accommodation booking.

If extra support is needed, consider calling Victoria Police.

Does the COVID-19 test need to be taken in Melbourne?

No. The test can be taken in Melbourne or any other testing location in Victoria.

If it's a family or group of people travelling, do I need see evidence from everyone?

You must sight evidence of a negative test from everyone aged 12 and over within the 72 hours prior to departing Melbourne or any time after leaving Melbourne, unless a lawful exception applies. You do not need to see photo ID of children under 18 years of age, just evidence of the negative test if they are over 12 years old.

If the person is arriving by bus, do I need to see evidence?

Yes. Tour operators must notify passengers at the point of sale and at departure   of the requirement to have photo ID and for any passengers that live in Melbourne to have a COVID test and a negative result within 72 hours prior to departing Melbourne, and that workers have the authority to deny entry to Alpine Resorts if evidence of a negative test cannot be provided.

Do people travelling from interstate need to show evidence of a test?

No. If someone lives interstate they do not need to be tested. If they have travelled from the airport to the Alpine Resort, they do not need to get tested. Their plane boarding pass, for example, could be used as evidence. As could evidence of an interstate address.

If the person normally lives in metropolitan Melbourne but has been living in regional Victoria for a permitted reason, does the requirement of a COVID-19 test still apply?

Yes, if the person's ID states that their ordinary place of residence is in metropolitan Melbourne.

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However, if the person can provide sufficient evidence (for example, a bill with their name and regional address, a letter from their employer or a statutory declaration) that, despite the ID stating that their ordinary place of residence is in Melbourne, their ordinary, primary place of residence is actually in regional Victoria, the negative test requirement does not apply.

Do these restrictions apply to people living in regional Victoria?

No. These restrictions only apply to people who live in metropolitan Melbourne. You should check ID to determine if the person is from regional Victoria or metropolitan Melbourne. People from regional Victoria do not need to get a COVID-19 test before going to Victoria's Alpine Resorts.

Which Local Government Areas are in metropolitan Melbourne?

Metropolitan Melbourne consists of the following Local Government Areas (LGAs):
Banyule, Bayside, Boroondara, Brimbank, Cardinia, Casey, Darebin, Frankston, Glen Eira, Greater Dandenong, Hobsons Bay, Hume, Kingston, Knox, Manningham, Maribyrnong, Maroondah, Melbourne, Melton, Monash, Moonee Valley, Moreland, Mornington Peninsula, Nillumbik, Port Phillip, Stonnington, Whitehorse, Whittlesea, Wyndham (except Little River), Yarra, Yarra Ranges.

Do emergency service workers from metropolitan Melbourne working in the Alpine Resort region need to get a COVID-19 test every time they travel there for work?

No, but it is strongly recommended. Where is it not possible for an emergency services worker to get a test before travelling to the Alpine Resort region an exception applies.

Do any other exceptions apply?

Yes. In the case of an emergency or to escape harm or the risk of harm, including family violence then an exception applies.

Exceptions also apply to people who are providing or receiving an essential service and are required to travel to an Alpine Resort and it is not practicable for them to obtain a COVID-19 test and negative result prior to traveling.
Examples of essential services are: to ensure the provision of telecommunications, critical infrastructure and supplies, essential prevention and recovery from emergencies or essential public services (including services provided by emergency workers and child protection workers and time-critical essential services provided by healthcare workers and care facility workers).

People who have a disability, illness or chronic health condition are exempt from the need for a COVID-19 test if their disability, illness, or chronic health condition means it is not possible for them to be tested.

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