

First Time Visitors' Guide

2018



Mt Buller



Welcome

Everyone is welcome at Mt Buller and this guide is designed to make your first visit easy, fun and memorable! Let's go!

- 🏠 Before you leave
- 🏠 Mt Buller Village
- 🚠 The trip up
- 🚠 Ride the Lift
- 🎿 Resort Entry
- 🎿 Ski & Snowboard School
- 🅑 Car Parks



Must do's...

A visit to the snow is all about FUN with family and friends. When you visit Mt Buller make sure you try these fun activities!

Discover snowplay

It's SO much fun in the snow - make a snowman, slide on a toboggan, throw a snowball or grab a selfie with friends!



Meet the sled dogs

Explore the trails and make some cuddly new friends on a thrilling sled dog tour!



Learn to ski or snowboard

Skiing and snowboarding is fun to learn and our instructors are there to help make it easy! Try a 2-hour Discover lesson for first timers to get started safely. The kids will love joining a class and learning with others.



Toast a marshmallow

It's simply beautiful to see the snow under twinkling lights. Stay later on the weekend for Twilight skiing and boarding before gathering around crackling fires in the village to enjoy live music.



Holiday ideas

Get the most out of your visit to Mt Buller with our suggested itineraries. All you need to do is remember to take plenty of photos!

A

Snowplay and selfies

- 1 Hop on a scenic chairlift ride for the ultimate selfie. Tickets from just \$20.
- 2 Stop for a warming hot chocolate at one of Mt Buller's many cafes with a view.
- 3 Head to the Village and hire a toboggan (there are plenty of hire outlets).
- 4 Head for the snowplay parks and enjoy the thrill of tobogganing! We warn you though, you'll be hooked! A great activity for young and old, why not try building a snowman too?



B

Snowshoes and sled dogs

- 1 Join a guided snowshoe tour for a beautiful stroll among the trees. Tours depart daily at 11am – visit the Clock Tower Information Centre for details.
- 2 Refuel with lunch at one of Mt Buller's many delicious cafes and restaurants – download the Mt Buller Live app for a full list.
- 3 Take a sled dog tour for the ultimate rush. A truly unique experience, you'll love the thrill of being taken for a ride by the fluffy huskies, and you can even try driving the sled yourself! Tours available daily, visit the Clock Tower Information Centre for details.



C

Ski the slopes

- 1 Become a snow bunny in no time with a Discover ski or snowboard lesson! These two-hour lessons come at a great price and are the best way to learn the basics of skiing or boarding from our world-class instructors.
- 2 After your lesson, refuel with something delicious before hitting the slopes again to practice what you've learnt in your lesson.



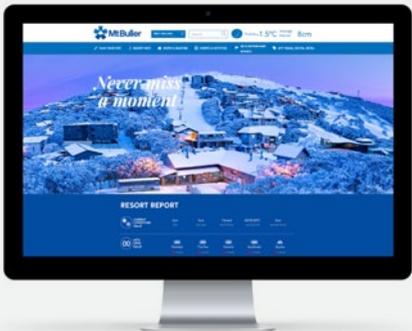


Before you leave...

Before you leave home get online to save time and money at mtbuller.com.au.

Save \$\$\$

- Mt Buller's website mtbuller.com.au has everything you need for a great trip to the snow.
- Buying online ahead of time gets you the best prices. You can pre-purchase resort entry, parking, coach, lift tickets and accommodation.



Dress appropriately

Before you leave

- Pre-purchase your resort entry and parking
- Buy lift passes and book Ski & Snowboard School lessons
- Book rental clothing and equipment
- Check the weather forecast
- Check the wheel chain declaration
- Check the calendar for special events and entertainment

- Dress warmly
- Wear layers
- Waterproof pants
- Good boots
- Gloves and a hat
- Need something? Rent it in Mansfield or Mt Buller to be warm and safe in the snow



The trip up

Stop in Mansfield to break up the drive and get organised for your snow trip. Mt Buller is just 48km from Mansfield.

Coach

Taking a coach is a safe and easy way to visit the snow, especially if it is your first time. You can book coach services at mtbuller.com.au.

Drive

If you'd prefer to drive make sure you plan your trip well. Be aware of conditions and allow plenty of time for travel.

- Mt Buller is 248 kilometers from Melbourne, via Mansfield
- Mansfield is 45 kilometers and the last town before Mt Buller



In Mansfield you can:

Collect wheel chains

To check if you need chains go to the Mt Buller website, Mt Buller Live app, or ask at retail outlets in Mansfield before you arrive. Note: ALL OVERNIGHT VEHICLES MUST CARRY CHAINS.

Hire snow equipment and clothing

Mansfield is a quick and convenient location to hire all the gear you need for the snow. You can also purchase clothing, gloves, hats, ski gear and more.

Refuel yourself and your vehicle

Grab a coffee or a meal and refuel your vehicle in Mansfield before making the drive up the mountain.



Resort Entry

All visitors to Mt Buller pay a fee to enter and park in the resort. To save time and money (up to 20%) pre-pay online at mtbuller.com.au.

Entry and parking fees

Self-drive

- Resort entry and parking fees are charged per vehicle (up to 13 seats, including driver).

Coach passengers

- If you arrive on a coach, your entry fee is included in your fare.

Staying overnight?

- You will need to pay resort entry and parking as well as valet transfer fares to your accommodation.

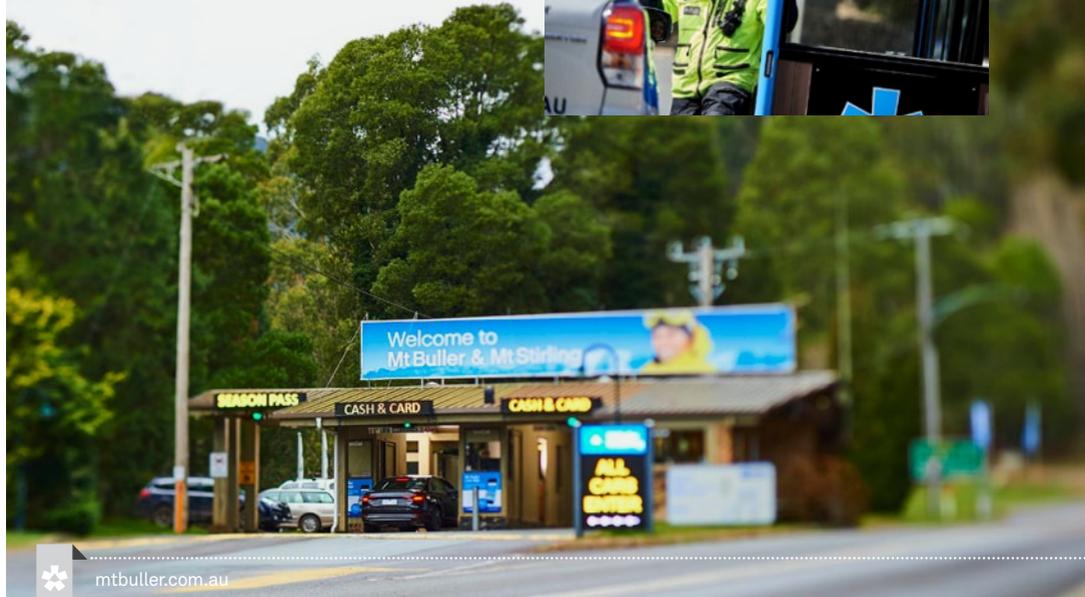
When you arrive

Pre-paid

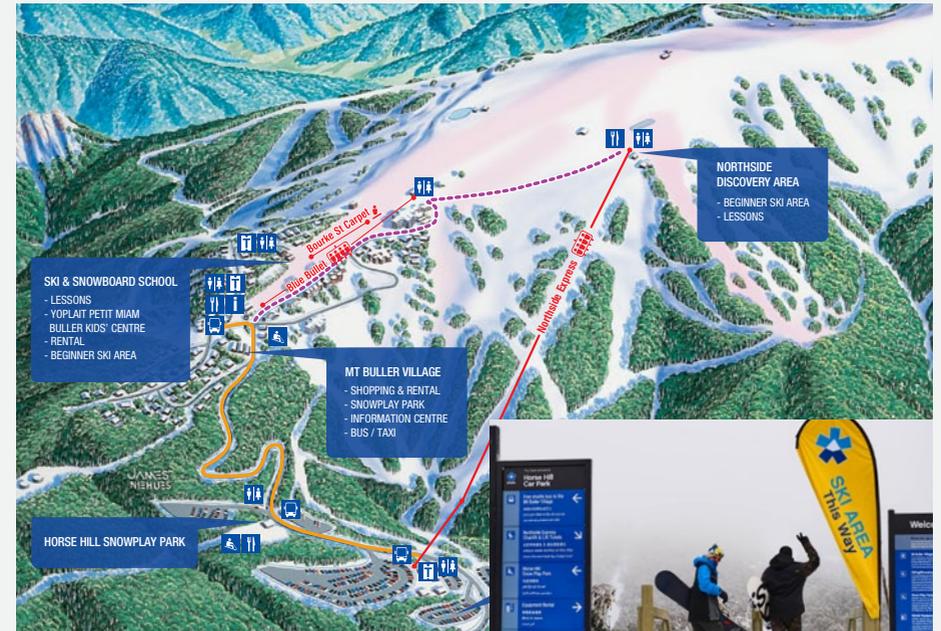
- Proceed directly to the Mt Buller car parks (16km from resort entry), unless otherwise advised by resort staff.

Pay on arrival

- Proceed to a ticket booth and pay your entry fee. Follow directions of resort staff to the car parks.



Car Parks



Mt Buller Car Parks

On arrival you will be directed to your car park. Most day visitors park in Horse Hill Car Park, however on busy days you may park elsewhere.

Horse Hill Car Park

On arrival at the Mt Buller car parks you are 2km from the Mt Buller Village.

Located at the Horse Hill Car Park is:

- Horse Hill Snowplay Park
- Access to Mt Buller sled dogs
- Buller Sports rental outlet
- Celia's cafe and toboggan hire

Park & Ride to the Mt Buller Village

There's a winter wonderland waiting for you in the Mt Buller Village.

Day visitors

From the car parks the Mt Buller Village is easily accessible!

- Catch the FREE shuttle bus to and from the Village
- Take the Northside Express chairlift directly to the snowfields (fees apply)

Overnight visitors

- From the car parks take one of the waiting valet taxis straight to your accommodation (charges apply).



Mt Buller Village

The Mt Buller Village offers a true alpine experience nestled in the snowline. Wander through snow gums, build a snowman, hop on and off the free Village Shuttle and discover it for yourself.



Discover Mt Buller Village

- Over 30 bars and restaurants
- 14 retail and rental outlets
- Public shelter / toilets / ATM / free Wi-Fi
- Accommodation
- Tobogganing, skiing and snowboarding
- Skiing and snowboarding lessons

Must Do's

- **Take a selfie at one of the many wonderful views across the mountains**
- **Go tobogganing and build a snowman**
- **Drink a hot chocolate in front of a cosy fire**
- **Learn to ski with friends**
- **Try a schnitzel with a glass of schnapps**

First Timer Tip

Collect a 'Village Guide' when you get to the Village. This handy map contains everything you need to know about Mt Buller, including where to eat, drink, shop and rent equipment and clothing.

Information - you can get information, maps and assistance from:

- Guest Services staff
- Clock Tower Information Centre
- Alpine Central Information Centre
- By downloading the Mt Buller Live app for iPhone and Android
- mtbuller.com.au

Free Shuttle Buses

- A FREE shuttle bus makes loops around the Mt Buller Village. You can take the bus up to the top of Summit Road where you can walk across the ski run from the Arlberg Hotel to the sightseeing chairlift!



Ride the Lift

It's the best way to explore the resort and you can even take a sightseer ride - get a B-TAG and go!

A B-TAG is your access card for lift access and you can also load on your lesson - we recommend a Discover lesson to get started on the snow if it's your first time!



Buy your lift pass and lesson products ONLINE before you arrive for the best price. You can collect your B-TAG in resort or we can mail it to you (if you do it well in advance). Put it in a pocket of your jacket by itself and away from your phone. It will scan automatically to let you ride the lifts. Our lift operations team can help you ride the lift safely so ask for help!

Start with a lesson

The Ski & Snowboard School offers lessons for all ages and abilities including group classes and dedicated children's ski programs. Find out more about lessons and book to secure your place at mtbuller.com.au

Discover Lessons

These lessons are for first time skiers and snowboarders and help you start on the snow safely. Your Discover Pass includes a 2-hour beginner lesson and access to beginner lifts.



Ski & Snowboard School

The instructors at the Ski & Snowboard School are ready to help you get on the slopes safely and make learning FUN!

Where do I go for a lesson?

If you are visiting for the day you can ride the Northside Chairlift directly from the day visitor car park. You do not need to be able to ski or board to ride this lift. At the top you'll find the Northside Discovery Area is a gentle beginner area with learner carpets and lessons available. More lessons are available for kids through to adults out of the Ski & Snowboard School. It's a short walk up from the Village Square or jump on the free village shuttle marked 'Ski School'.

Book early and online

The Ski & Snowboard School is popular so it's recommended you book early and online before your visit at mtbuller.com.au. During our new Saturday and Sunday Twilight Sessions between 7 July - 26 August Mt Buller's Ski & Snowboard School offers beginner 'Discover' lessons at 4.30pm and 5.30pm so you can learn under lights!



Your holiday, your way

Jump online and plan your way to an action packed, affordable snow holiday. Save by visiting in June and September and by booking ahead.

Snowy savings

- We can guarantee snow for skiing every day of the season so you can book any time with confidence
- Save up to 50% on accommodation and lift passes by visiting in JUNE and SEPTEMBER

Buy online before you arrive

This is a great way to get the best prices and save time. You can book everything you need online, in advance, including:

- Resort entry, parking & taxis
- Accommodation
- Lift tickets & lessons
- Coach
- Activities

Twilight Sessions

There's no hurry if you head to Mt Buller on a Saturday or Sunday between 7 July and 26 August. If you arrive after 3pm resort entry is discounted 30% and you'll find the resort is pumping with evening activities.

- Chairlift open until 8pm
- Skiing, lessons and tobogganing under lights
- Live entertainment, marshmallow toasting
- Car park and Village buses until 9pm

Play safe

The snow is lots of fun but there are a few things you should know to arrive safely and enjoy your time on the mountain.

- Obey signage and advice from resort staff
- Stay in control on skis or toboggans, and look out for other people
- Take a lesson to learn safely
- Only use the chairlifts if you have the ability
- Only ski or toboggan in permitted areas
- Use safety equipment including helmets



Ski Patrol wear red jackets with a white cross. They can help with first aid and emergencies. Follow their instructions - they are there to keep you safe on the snow.

SNOWSAFE

www.snowsafes.org.au



*Never miss
a moment*



Download the Mt Buller Live App

mtbuller.com.au



facebook.com/mtbuller

1800 BULLER (285 537)



twitter.com/mtbuller

info@mtbuller.com.au



@mt_buller