



# 2017 Mt Buller School Snow Trip Planner

The School Snowsports Specialists

## Book Your School Trip Now

Freecall 1800 810 200

Telephone 03 5777 7555

Email [bookings@bullerholidays.com.au](mailto:bookings@bullerholidays.com.au)

## TABLE OF CONTENTS

CONTACT INFORMATION .....	2
ABOUT MT BULLER .....	3
WHAT'S NEW AT BULLER .....	3
New Snow making for 2017 .....	3
New Low and High season pricing .....	3
New for 2017! FREE SKIING WITH 5-DAY PRODUCT .....	3
Additional Products for School Bookings .....	3
BOOKING YOUR SCHOOLS TRIP .....	4
BOOKING INFORMATION .....	5
Choosing Rental Locations .....	5
Ticket Collection .....	5
Allow plenty of time for your trip .....	5
Changes to your booking .....	5
Before your arrival .....	5
ACCOMMODATION .....	6
Self-Catered Accommodation .....	6
Bed and Breakfast Accommodation .....	6
Catered Accommodation .....	6
SCHOOL GROUP PRICING .....	7
Extra Teachers / Assistants .....	8
EXCLUSION OF LIABILITY .....	9
Acceptance of all Terms and Conditions and Acknowledgement of Ticket Waiver .....	10

## CONTACT INFORMATION

**Buller Holidays:** Phone: (03) 5777 7555 Free call: 1800 810 200

Fax: (03) 5777 7865

Email: [bookings@bullerholidays.com.au](mailto:bookings@bullerholidays.com.au)

Located: "Saleyards" Village Centre Mt Buller

Website: [www.bullerholidays.com.au](http://www.bullerholidays.com.au)

**Mt Buller Website:** [www.mtbuller.com.au](http://www.mtbuller.com.au)

For all resort information and live updates on resort and snow conditions.

**Ski & Snowboard School Group Supervisor:** Phone: (03) 5777 7836

Email: [greg.newman@skibuller.com.au](mailto:greg.newman@skibuller.com.au)

**Ski Patrol:** Phone: (03) 5777 7808

**Medical Centre:** Phone: (03) 5777 6185

\*Please note that the Mt Buller Medical Centre does not bulk bill

**Mt Buller Police:** Phone: (03) 5777 6172

**Alpine Resort Management Board:** Phone: (03) 5777 7200

**Mansfield – Mt Buller High Country Reservations:** Phone: 1800 039 049

**Mansfield Mt Buller Bus Lines (MMBL):** Phone: 03 5775 2606

**Victorian Interschools Snowsports Championship:** Phone: 1300 853 633

Website: [www.vicinterschools.com.au](http://www.vicinterschools.com.au)

## **ABOUT MT BULLER**

Mt Buller is the most accessible major alpine resort in Australia, an easy and scenic three hour drive from Melbourne. When you arrive, you'll be greeted by a beautifully-situated alpine village that offers a breadth of experiences on and off the snow.

On the slopes, Mt Buller has Victoria's largest lift network of 22 lifts, and more than 300 hectares of patrolled ski area with over 80km of ski runs. The mountain has a great mix of terrain for skiers and boarders, from beginners to experts.

Our average annual snow depth of more than 1.3m and our state-of-the-art snowmaking infrastructure is backed by the reassurance of our Snow Guarantee.

Our Ski & Snowboard School is Victoria's largest, with over 300 friendly, professional ski & snowboard instructors from across the globe. We're also home to Subaru Victorian Interschool's Snow sports Championships every winter, the largest multi-discipline sports event in the Southern Hemisphere.

On top of all that, we have the most competitive kids pricing in Australia and generous group lift, lesson & rental packages.

\*Refer to our website for information on our snow guarantee.

## **WHAT'S NEW AT BULLER**

### **NEW SNOW MAKING FOR 2017**

Mt Buller is adding an innovative Techno Alpin SF 220 "Snow Factory" to its already hefty snowmaking arsenal for the 2017 snow season. The new \$1.6m investment can continuously produce snow 24 hours a day, 7 days a week and can do so at temperatures well above freezing. The 'Snow Factory' is capable of generating 220 cubic meters of snow daily at 15 degrees Celsius, which will enable Buller to begin snowmaking in May 2017 to guarantee skiing on Bourke Street for opening weekend. No other resort in Australia has the capabilities to produce snow at such high temperatures, nor can any other resort offer such an outstanding snow guarantee to ensure you can book your trip with complete confidence.

### **NEW LOW AND HIGH SEASON PRICING**

We're now providing schools a new pricing structure in an effort to enhance mid-week and off-peak visits. As we all know peak periods (school holidays and weekends) can attract a large number of guests to the resort, to ensure your school has the best possible experience, we strongly recommend visits take place mid-week and/or during low season. This helps to guarantee access to Ski & Snowboard School and its instructors. As an increased advantage to off-peak visitations and first timer groups, The Ski School is now offering a 3-hour lesson option, at no extra cost to encourage schools to gain the most out of their time at Mt Buller.

### **NEW FOR 2017! FREE SKIING WITH 5-DAY PRODUCT**

Schools purchasing a 5-day snow product can now enjoy a free afternoon on the snow! Pick up your rental and lift passes from midday onwards the day prior to your product start date to make the most of this offer.

### **ADDITIONAL PRODUCTS FOR SCHOOL BOOKINGS**

Buller Holidays are striving to make planning a School trip to Mt Buller as easy as possible; for the first time we are able to offer transport, accommodation, gate entry and meals all provided in one booking, on one invoice. For more information, enquire with the Buller Holidays Team today.

## BOOKING YOUR SCHOOLS TRIP

At Buller Holidays we are now able to organise every aspect of your schools trip, from **Lift, Lesson and Rental products**, to **Accommodation, Meals, Transport and Resort Entry**.

Follow the booking steps below to ensure your schools trip to Mt Buller is as smooth as possible. Should you have any questions or require any further information, please call our bookings team at Buller Holidays.

1. Familiarise yourself with the products we are able to offer to ensure you get the most out of your schools trip. For more information about Mt Buller visit [www.mtbuller.com.au](http://www.mtbuller.com.au) or [www.bullerholidays.com.au](http://www.bullerholidays.com.au).

2. To get your preferred dates and lesson times, it is vital that you book as early as possible to avoid disappointment. The ski and snowboard school conducts school group lessons at **8:30am, 10:00am, 11:30am and 1:30pm daily**. The morning lessons run for **1.5 hours** and afternoon lessons are **2 hours**. The 3 hour lesson option, available during off-peak periods will be conducted at **9:00am and 1:30pm**.

To assign students into these school group lessons we require at least 8 students of the same ability/ discipline, if you have less than 8 students they will be assigned into public lessons. If your students are assigned into public lessons, information on when and where your students will need to meet will be included in your confirmation letter.

Use the below guide to determine your students' abilities:

ABILITY	LEVEL NUMBER	DESCRIPTION
First Time Skier or Snowboarder	1	I've never skied or snowboarded before.
Beginner	2 – 3	I can link turns on green runs.
Intermediate	4 – 6	I am comfortable skiing or riding in control on blue runs

*Please note: You may choose a preferred lesson time; however during peak times we may not be able to give you your first choice. The 1:30pm lesson time is a benefit during busy periods, especially for first time or beginner students as it often provides a more generous student to instructor ratio with an extended duration of 2 hours.*

3. Once you have chosen lesson times, dates and student/ teacher numbers download and complete the **2017 Schools Booking form**. Please ensure students full names, DOB's, chosen discipline, ability level and rental data is included on the booking form. We require this information to create a booking for you.

If you are interested in any of the additional products Buller Holidays are able to offer you; Transport, Gate entry, Accommodation or meals. Please select the drop-downs on the booking form, a Buller Holidays agent will contact you with information and applicable quotes.

*Please note: Free of charge teachers are at a ratio of **1:8** for secondary students and **1:5** for primary students (Lift, rental and lunch can be included for a FOC teacher.)*

4. After completing your booking form with all the requested information, send it through to us at [bookings@bullerholidays.com.au](mailto:bookings@bullerholidays.com.au) for us to create your Schools order. We also require a signed copy of the **Acceptance of all Terms and Conditions and Acknowledgement of Ticket Waiver** (Found on the last page of this planner) to be emailed though to us with the booking form.

*\*A Buller Holidays agent will contact you if there are any issues in regards to availability.*

5. Upon entering your booking into the system Buller Holidays will issue you with a **confirmation letter**. An invoice will also be generated at the time of confirmation; you can expect to receive the invoice within 2-3 business days. The **full booking amount** must be received **14 days prior** to your arrival; if full payment is not received your reserved lessons will be released and your order cancelled.

## BOOKING INFORMATION

### CHOOSING RENTAL LOCATIONS

To make rental collection easy for your group, Mt Buller offers at a number of different rental locations so you can choose which will be more suitable for your group.

**Buller Sports Mansfield** – This location offers the most space out of the Buller Sports stores, and is ideal for large groups visiting for the day or for groups staying off-mountain.

**Buller Sports Central** – Located centrally in the Village, ideal for groups staying on-mountain or small groups that are just travelling for the day.

**Buller Sports Horse Hill** - Located in the day car park this convenient location allows access directly to the North side Express chairlift. (*Note: Lessons can be conducted from North side by request.*)

### TICKET COLLECTION

B-tags/Lift passes and lesson tickets are collected and signed out from Buller Sports Mansfield, Buller Sports Horse Hill or at the Buller Holidays office, which is located in the Village Ticket Office or ‘Saleyards’ which is in the heart of the Mt Buller village.

### ALLOW PLENTY OF TIME FOR YOUR TRIP

The trip up to Mt Buller can take longer than expected, please allow extra time as the road conditions can vary drastically. Heavy snow on the road can add an extra 30-45 minutes, so to ensure a smooth start to your trip it is recommended you book a later lesson time on your first day to also allow time for rental collection.

### CHANGES TO YOUR BOOKING

We know changes to your snow trip can be inevitable, to accommodate these changes we are happy to accept any increase or decrease in numbers provided to us in writing up to a week prior to your arrival. (*This also applies to cancellations.*)

Should any decrease in numbers arise (within 7 days) due to medical issues, we will offer a refund or credit for the individuals unused snow products upon sighting of a valid medical certificate.

Lesson changes are at the discretion of the School Groups co-ordinator, during peak times lesson changes may not be accepted.

### BEFORE YOUR ARRIVAL

Prior to your arrival to Mt Buller, it is highly recommended to check our website [www.mtbuller.com.au](http://www.mtbuller.com.au) for all the latest snow and weather conditions, and the latest news that may be applicable to your trip. It is important students and teachers are prepared for the changing weather conditions an alpine environment like Mt Buller may encounter. We have listed some of the most applicable items we recommend you bring.

- Sunscreen, Sunglasses or goggles
- Water resistant gloves, pants and jacket
- Shoes or boots adequate for walking in the snow
- Thermals, hats and beanies

Note: Appropriate gear can also be purchased at Buller Sports locations.

## ACCOMMODATION

Buller Holidays offers a variety of on-hill accommodation to suit all group sizes and budgets, from fully catered lodges to self-catering accommodation. Head to [www.mtbuller.com.au](http://www.mtbuller.com.au) for further information on the properties listed below, alternatively if you would like to talk to one of our friendly accommodation team call us at 1800 810 200.

### SELF-CATERED ACCOMMODATION

- Double-B Ski Club
- Sundowner Lodge
- Collegians Ski Club
- Ski Lib Alpine Club
- Terama Ski Lodge
- Melbourne University Ski Club
- Mulligatawny
- Neringa Ski Club
- Schuss Lodge
- Amber Lodge
- Opal Ski Club
- Corio Ski Club
- Benmore Ski Club
- Kandahar Lodge

### BED AND BREAKFAST ACCOMMODATION

- The Whitt
- Arlberg Hotel
- Alpine Retreat
- Enzian (Includes kitchen facilities)
- Sugarbush Lodge (Includes kitchen facilities)
- Abom Hotel (All meals provided on request)
- Buller Central Hotel
- Duck Inn

### CATERED ACCOMMODATION

- Ajax Ski Club
- Coonamar Ski Club
- Merijig Mt Buller Lodge

## SCHOOL GROUP PRICING

### New for 2017 – 3 Hour Lessons at no extra cost\*!

\*Bring your school during June or in Spring (starting Sept 4, 2017) and your students will get the benefit of 3 hour lessons as opposed to regular 1.5 hour lessons. More time with our instructors will increase the children’s progress significantly, and as an added bonus, give teachers and assistants more free time to relax! Perfect for first time skiers and snowboarders. (Lessons for this period will be conducted at 9:00am and 1:30pm only)

### Rental Take Out Option

Those not requiring rental can take advantage of our Rental Take Out option. This reduces the “Lift, Lesson & Equipment Rental” package cost by \$30 per day, to a maximum of \$70.

### June, July and Sept Midweek (Outside School Holidays)

Duration	Lift, Lesson & Equipment Rental	Rental Jacket & Pants	Rental Jacket or Pants
1 Day	\$100	\$38	\$26
2 Day	\$185	\$47	\$35
3 Day	\$259	\$54	\$42
4 Day	\$328	\$60	\$47
5 Day	\$378	\$65	\$52

### August Mid-Week

Duration	Lift, Lesson & Equipment Rental	Rental Jacket & Pants	Rental Jacket or Pants
1 Day	\$122	\$38	\$26
2 Day	\$216	\$47	\$35
3 Day	\$294	\$54	\$42
4 Day	\$362	\$60	\$47
5 Day	\$418	\$65	\$52

### Weekends & Victorian July School Holidays

Duration	Lift, Lesson & Equipment Rental	Rental Jacket & Pants	Rental Jacket or Pants
1 Day	\$127	\$38	\$26
2 Day	\$225	\$47	\$35
3 Day	\$308	\$54	\$42
4 Day	\$380	\$60	\$47
5 Day	\$441	\$65	\$52

## EXTRA TEACHERS / ASSISTANTS

### June, July and Sept Midweek (Outside School Holidays)

Duration	Lift & Equipment Rental	Rental Jacket & Pants	Rental Jacket or Pants
1 Day	\$100	\$38	\$26
2 Day	\$185	\$47	\$35
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2 Day	\$225	\$47	\$35
3 Day	\$308	\$54	\$42
4 Day	\$380	\$60	\$47
5 Day	\$441	\$65	\$52

### Additional Teacher/Assistant Lessons

Teachers and Assistants desiring lessons can do so for \$33 per person per day.

### Pricing Details

- All prices are per person and include GST.
- Lift access products, (BTAGS) include unlimited rides on all open lifts.
- Equipment rental pricing includes helmets, which are compulsory for all students participating in ski or snowboard lessons.
- Wrist guards are included in pricing for students participating in snowboarding.
- Daily Lunch option addition of \$19.00 per person.

**IMPORTANT – PLEASE READ**  
**EXCLUSION OF LIABILITY – WAIVER OF RIGHT TO SUE – YOUR ASSUMPTION OF RISK –**  
**THESE CONDITIONS AFFECT YOUR LEGAL RIGHTS**

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Buller Ski Lifts Pty Ltd being the Supplier of recreational services in the Mount Buller Alpine Resort sells all access products, including tickets and Buller Passes, that provide the purchaser with access to all ski lifts and ski/snowboard slopes in the Resort on a daily or multi day basis and supplies all recreational services including skiing, snowboarding, tobogganing, snowtubing, skiing and snowboarding lessons, snow making, snow grooming, the use of chair lifts, t-bars, moving carpet, rope tows, operations of the ski patrol, the condition, layout, design, construction, maintenance, grooming and use of ski/snowboard slopes and surrounds (including the presence of people or objects thereon or nearby) and all other associated sporting activities or similar leisure time pursuits (recreational activities) subject to the following conditions:

1. By participating in any recreational activities or by using any of the above facilities or services in the Mount Buller Alpine Resort you are deemed to agree to these conditions.
2. The Supplier, its employees, directors and agents are not liable to you, your dependants or legal representatives for personal injury or death suffered by you due to the recreational activities not being supplied with due care and skill or not being reasonably fit for their purpose or for breach of any other of the consumer guarantees applied by the Australian Consumer Law (Victoria), or due to the negligence, breach of contract or statute or statutory duty by the Supplier.
3. You acknowledge that the recreational activities are dangerous with many risks and hazards and as a consequence personal injury and sometimes death can occur and you assume and accept all such risks and hereby waive the right to sue the Supplier for any personal injury or death in any way whatsoever caused by or arising from your participation in such activities;
4. **WARNING:** If you participate in these activities your rights to sue the Supplier under the Australian Consumer Law & Fair Trading Act 2012 if you are killed or injured because the activities were not supplied with due care and skill or were not reasonably fit for their purpose, are excluded, restricted or modified in the way set out in paragraphs 2 and 3 of this notice.
5. **NOTE:** The change to your rights, as set out in or on this notice, does not apply if your death or injury is due to gross negligence on the Supplier's part. Gross negligence, in relation to an act or omission, means doing the act or omitting to do an act with reckless disregard, with or without consciousness, for the consequences of the act or omission. See regulation 5 of the Australian Consumer Law & Fair Trading Regulations 2012 and section 23(3)(b) of the Australian Consumer Law & Fair Trading Act 2012.
6. If you purchase any access product or recreational service from the Supplier on behalf of another person, you make that purchase as the agent of the other person who as a consequence is bound by these conditions.
7. You must comply with the Alpine Responsibility Code and all signs or other directions of the Supplier, its employees and agents and they may suspend or cancel your access to recreational activities at the Mount Buller Alpine Resort in their absolute discretion for non-compliance with the Code, these conditions, or for reckless or careless conduct.
8. You must carry your Buller Ski Lifts Pty Ltd access product/ Buller Pass in or on your ski jacket at all times on the ski/snowboard slopes which must be presented to the Supplier's authorised personnel upon request.
9. All Buller Ski Lifts Pty Ltd access products/Buller Passes must not be resold, transferred or altered in any manner. They are valid only for the dates purchased. The Supplier will not refund or replace any access product/Buller Pass if it is lost, if you suffer any illness or injury or if any lift service is not operating.
10. These conditions shall be governed by and construed firstly in accordance with the laws of the State of Victoria and then in accordance with the laws of the Commonwealth of Australia. If any of these conditions should be determined to be void, invalid or otherwise unenforceable, it shall be deemed deleted and the remaining conditions shall remain and continue to be valid, binding and enforceable.

PRIVACY STATEMENT – See Website: [www.mtbuller.com.au](http://www.mtbuller.com.au) for privacy statement.

**Acceptance of all Terms and Conditions AND ACKNOWLEDGEMENT OF TICKET WAIVER**

I accept the terms and conditions included in this agreement, and I confirm receipt and acceptance of the Buller Ski Lifts Pty Ltd ticket waiver (i.e. the exclusion of liability and waiver of right to sue, on the previous pages) and confirm I will commit to the following terms and conditions:

1. All clients purchasing lift and/or lesson and sightseer tickets through the Operator will be given a complete copy of the ticket waiver (as on following page) governing the purchase and use of such prior to the time of purchase.
2. Should my business fail to comply with the agreement in paragraph 1 and as a consequence Buller Ski Lifts Pty. Ltd. is unable to rely upon these Terms and Conditions as a defence to any claim or legal proceedings for personal injury or death brought against Buller Ski Lifts by any client or his/her dependants, I will fully and completely indemnify and keep indemnified Buller Ski Lifts against all such claims or legal proceedings up to a maximum limit of \$100,000.00 per claim.
3. I agree and confirm that my business has in place, and will retain for the 2017 winter season, a contract of insurance with a reputable insurance company or underwriter which will indemnify it for all and any liability that I may at any time have to Buller Ski Lifts Pty. Ltd. for breach of any term of the agreement as set out in this letter. Upon request I will provide Buller Ski Lifts Pty. Ltd. with a Certificate of Insurance confirming the existence of such an insurance contract.

DATE: \_\_\_\_\_

NAME: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_

*\*Please note that while all care has been taken in the preparation of this manual, we do not accept responsibility for errors or omissions. Prices and details may be subject to amendment without notice.*