



FIRST TIME
Visitors' Guide

2016

WELCOME TO MT BULLER

We've created this guide to help make planning your first visit to Mt Buller easy and fun. Once you get up to Mt Buller be sure to look for our friendly Guest Services team (in bright yellow jackets). They are there to answer any questions and help you enjoy your day!

THREE
HOURS FROM
MELBOURNE



22
LIFTS

100+



ACCOMMODATION
OPTIONS



Our Guest Services team in the resort wear bright yellow jackets and are here to help, and make everyone welcome. Be sure to stop by and say hi.

GETTING HERE



DRIVE

Mt Buller is just 248kms north-east of Melbourne via Mansfield.



GPS / GOOGLE MAPS

Set your destination in your GPS as Mansfield via Yea.

BEFORE YOU ARRIVE

Mansfield is the closest town to Mt Buller, and is ideal for a break. You can collect wheel chains and ski and snowboard equipment before you drive up the mountain.



**WHEEL CHAINS –
DAY VISITORS**

Depending on snow and road conditions day visitors may be required to carry chains. You will need to check the daily declaration on the **Mt Buller Live App** or the website before you arrive.



**WHEEL CHAINS –
OVERNIGHT VISITORS**

All vehicles staying overnight in the resort **MUST** carry wheel chains by law.

1ST

TIMERS' TIP

Download the Mt Buller Live app for the latest information at your fingertips, including weather forecasts and current wheel chain requirements.



ENTERING THE RESORT



When you arrive at the base of Mt Buller you will need to stop at the resort entry gate. You will pay resort entry and parking fees here that will vary depending on the length of your stay. These fees go towards delivering essential services on the mountain. Pre-purchasing online saves time and money.

RESORT ENTRY FEES - ALL VISITORS

Car entry - single day

- Pre-purchase online discount \$44.00
- On arrival \$47.00



PARKING FEES OVERNIGHT VISITORS

If you are staying overnight you will pay parking fees in addition to resort entry fees.

- Parking per weeknight (Sunday - Thursday inclusive) \$14.50
- Parking per weekend night (Friday and Saturday) \$26.50



COACH

A range of coach services operate daily to and from Mt Buller, for both day visitors and overnight guests. A coach ticket price also includes the Resort Entry fee. Coaches stop at Resort Entry but guests remain on board. Most coach services drop passengers at the Horse Hill Car Park.

ON ARRIVAL AT MT BULLER



DAY VISITORS

On arrival at the Mt Buller car parks you will be directed where to park. From here you can enjoy tobogganing and snowplay at the Horse Hill Snowplay Park, or catch a free bus to the Mt Buller Village. Alternatively you can ride the Northside Express Chairlift directly to the snowfields.



OVERNIGHT VISITORS

On arrival at the Mt Buller car parks you transfer to an oversnow taxi that will take you straight to your accommodation in the Mt Buller Village. Only authorised vehicles are permitted to drive into the Mt Buller Village.



OVERSNOW TAXIS

You can pay your taxi fees online, at Resort Entry, or directly to the taxi driver.

Adult taxi fare \$22.50
(one way)

Child taxi fare \$14.50
(one way)

LEAVING MT BULLER



DAY VISITORS

When you are leaving Mt Buller you need to return to the Mt Buller Horse Hill Car Park via either the free bus, or the chairlift. From there you can meet your coach, or depart in your own vehicle.



OVERNIGHT VISITORS

When you are leaving Mt Buller after an overnight stay you need to return to the Mt Buller Car Parks via the oversnow taxis. From there you can meet your coach, or depart in your own vehicle.

WHAT SHOULD YOU WEAR?

To make the most of your visit be sure to keep warm and dry with the right clothing. These items are all available for hire or purchase in Mansfield or Mt Buller.

BEANIE

Keeps your head warm (on and off the slopes).
Available to purchase.

HELMET

Helmets keep you safer on the slopes.
Available to hire.

JACKET

Waterproof jacket to keep you dry.
Available to hire.

PANTS

Waterproof pants (or overalls).
Available to hire.

GLOVES

Waterproof ski gloves or mittens.
Available to purchase.

BOOTS

Sturdy boots for walking around.
Available to hire.

SOCKS

Long socks - light/medium weight.
Available to purchase.

SUN PROTECTION

Sunscreen (30+) and lip balm.
Available to purchase.

JUMPER

Warm jumper or fleece and light wool undergarments/thermals.
Available to purchase.

GOGGLES

Ski goggles and/or sunglasses.
Available to purchase.



A WINTER VILLAGE AWAITS



Mt Buller's Alpine Village sits at the heart of the resort, nestled in the snow and is full of things to see and do. Your alpine adventure starts here the moment you step off the shuttle bus!

VILLAGE SQUARE

This bustling hub is fun to browse around with plenty of places to enjoy a bite to eat, do some shopping, pick up rental gear or drop into the Clock Tower Information Centre and plan your day.

VISITOR CENTRE

The Village Square Plaza is a good central meeting point where you can come in from the cold. There are toilets, food outlets, an ATM and even free Wi-Fi.

LIFT TICKETS

If you are going to ski, snowboard or ride the chairlift for sightseeing you will need a B-TAG lift ticket. The lift ticket office is up the big staircase under the 'Mt Buller' sign or pop into the Buller Sports Central beneath the stairs where you can get your B-TAG, arrange rental gear and book a Discover lesson in one go.

FREE SHUTTLE BUS

A FREE shuttle bus service runs around the Mt Buller Village and is a good way to explore the resort. Take the Summit Road loop to the Arlberg Hotel where you can walk across Shakey Knees ski run to the Northside Express Chairlift and take a scenic chairlift ride (and it's a clever way to get back to the carpark).

SNOWPLAY & TOBOGGANING

The Village Snow Play Park and Toboggan Slope is a short walk from the Village Centre. Take the stairs behind the Clock Tower Information Centre and cross the road. Make a snowman, start a friendly snowball fight, or enjoy the exhilaration of an energetic toboggan ride.



- ① CLOCK TOWER INFORMATION CENTRE
- ② VILLAGE SQUARE PLAZA
- ③ BUS STATION
- ④ SKI & SNOWBOARD SCHOOL
- ⑤ ALPINE CENTRAL

- ⑥ MEDICAL CENTRE
- ⑦ ALPINE CHAPEL
- ⑧ BLUE BULLET CHAIRLIFT
- ⑨ VILLAGE TOBOGGAN SLOPE
- ⑩ SUPERMARKET

SKI & SNOWBOARD SCHOOL

First time skiing or snowboarding? Need a refresher?
The instructors in the Ski & Snowboard School make learning and improving your skills safe and fun!

WHERE DO I GO FOR A LESSON?

From the carpark - if you are visiting for the day simply take the Northside Express Chairlift from the carpark. Northside Discovery Centre has gentle beginner terrain and lessons on offer. You don't need to be able to ski to ride this chairlift.

From the Village - free village shuttle buses loop to the Ski & Snowboard School from next to the Village Square Plaza. You can follow the path past T's Cafe, along the Black Forest Walk and up the staircase to the front of the Ski & Snowboard School.

LESSON OPTIONS

The Ski & Snowboard School offers lessons for all ages and abilities including group classes, private lessons, children's and adult lessons. Choose the lesson and time to suit you. For more information including lesson timetables visit mtbuller.com.au

BOOK EARLY & ONLINE

The Ski & Snowboard School can get busy so to avoid disappointment and to skip the line it's a good idea to go online before you visit. Choose your preferred lesson and book in advance at bullerstore.com.au

NEED TO KNOW MORE?

If you can't find the answers you need online please call the Ski & Snowboard School on 03 5777 7877 to talk to our instructor team.

1ST

TIMERS' TIP

LEARN TO SKI IN SPRING

Spring is a great time to learn to ski with less people on the slopes, shorter lift queues and warmer weather. Plus, there are often great deals in September!



DISCOVER LESSONS

Developed especially for first timers - ask for a Discover Pass at the Ski & Snowboard School or online. This day pass includes a 2 hour beginner lesson and access to seven beginner level lifts. There are Discover lessons for adults, teens and children (7-14 years).

Adult	\$120
Tertiary	\$96
Teen	\$67
Kids (3.5hrs at 11am including lunch)	\$130



Yoplait
Petit Miam
Buller
Kids' Centre

Bunyips 3 months-6 years Ski Lessons & Crèche

Ski lessons are available for children from 3-6 years in the safe and fun environment of the Magic Forest. There is also a crèche for little ones from 3mths-3 years.



1ST

TIMERS' TIP

Load money onto your B-TAG online and use it like a debit card in various retail, rental, food and beverage venues around the mountain. It's a safe, secure and convenient alternative to cash.

B-TAG

YOUR KEY TO MT BULLER



A B-TAG is your access card for all you need for the slopes: lift access, lessons, rental, Snow Dough (you can load credit and use it as a debit card in resort) and receive discounts and offers.

DON'T HAVE A B-TAG?

1. Buy and register your B-TAG at bullerstore.com.au, any ticketing outlet on the mountain or any Buller Sports outlet.
2. Add lift access, any lessons or rental items to your B-TAG.
3. Carry your B-TAG in a secure pocket by itself.
4. Hit the slopes - it scans automatically.

ALREADY HAVE A B-TAG?

1. Register it at bullerstore.com.au to keep it secure.
2. Reload at bullerstore.com.au or via the **Mt Buller Live App**.
3. Carry your B-TAG in a secure pocket by itself.
4. Hit the slopes!

Reloading online is quick, helps you skip the line and enjoy online savings.



A MOUNTAIN OF ACTIVITIES

SNOWPLAY & TOBOGGANING

Build a snowman, have a friendly snowball fight, or go for thrilling toboggan ride.

There are 2 Snowplay and Toboggan Parks; Mt Buller Village and Horse Hill.

Hire toboggans in the Mt Buller Village or at Skating Rink Car Park (from \$16)

SNOWPLAY IN A DAY TOUR

A great way to see the mountain and have fun in the snow. Tour includes sightseeing chairlift snowshoeing and tobogganing – from \$88 pp.

Book at the Clock Tower Information Centre or 1800 BULLER

SNOWSHOEING

Mt Buller's wintery wonderland can be explored easily on snowshoes.

Visit the Clock Tower Information Centre

GNOME ROAM

On this family friendly walk you can search the village for our favourite little residents, the Mt Buller Gnomes.

Collect map from the Clock Tower Information Centre

SLED DOG TOURS

Take a ride with the beautiful Siberian Huskies for an experience like no other. Suitable for adults and children. Includes a sled dog ride, meet and greet, and photo session.

Book at the Clock Tower Information Centre or 1800 BULLER

SIGHTSEEING CHAIRLIFT

Take in the amazing mountain views and stunning scenery on scenic chairlift ride – from \$18.

Purchase tickets at any Lift Ticket Office

BREATHAKER SPA RETREAT

Relax with a soothing massage, facial or beauty treatment.

Phone 03 5777 6377 for info and bookings

SCENIC HELICOPTER FLIGHTS

Spectacular views of Mt Buller, Mt Stirling and the High Country vistas.

Book at the Clock Tower information centre or 0428 376 619

SPORTS HALL & GYM

Located in Alpine Central, this world class facility includes gymnasium, indoor courts and rock climbing.

Phone 03 5777 6000 for info and bookings

CINEMA

Visit Australia's highest cinema and enjoy new releases daily at Alpine Central.

Phone 03 5777 6000 for info and bookings

NATIONAL ALPINE MUSEUM

Discover Mt Buller's fascinating heritage and how skiing has evolved – \$ Gold coin

Located in Alpine Central

SNOW SAFE

The snow is a lot of fun, but there are a few things to know to get here safely and have a great time on the mountain. Follow these tips for a safe trip on the roads, and on the snow.

SNOW DRIVING TIPS

- ❖ In poor visibility drive with your headlights and/or fog lights on and ensure you can always see the next road marker. Do not use high beam.
- ❖ Travel slowly on snow or ice braking gently and early. Avoid braking on corners.
- ❖ Leave double the normal stopping distance between you and the next car.
- ❖ Add a dash of methylated spirits to windscreen water to stop it freezing.
- ❖ Change coolant and increase anti freeze in your radiator before your visit.
- ❖ Loose wheel chains can damage your car. After you fit wheel chains drive 20 metres, then re-check and adjust the tension if necessary.
- ❖ Secure ski gear on roof racks and avoid loose items inside the car.
- ❖ Pack dry clothes and shoes for a comfy drive home and avoid driving in heavy, wet boots.
- ❖ Diesel vehicles are recommended to fill up with alpine diesel available at local service stations which resists freezing.
- ❖ Make sure you clear ALL snow from your vehicle. It is dangerous and you can receive a hefty fine and loss of demerit points for driving with snow on the roof of your vehicle.



TIMERS' TIP

Head to www.snowsafesafe.org.au for all the handy hints you need to make your snow trip safe.

ALPINE RESPONSIBILITY CODE

There are inherent risks in all snow recreational activities. Common sense, staying in control and personal awareness can reduce these risks. Risks include rapid changes in weather, visibility and surface conditions, as well as natural and artificial hazards such as rocks, trees, stumps, vehicles, lift towers, snow fences and snowmaking equipment. Observe the code and ski and ride with courtesy to others.

1. Stay in control and avoid other people and hazards.
2. Use appropriate protective equipment, especially helmets, to minimise the risk of injury.
3. You must have the ability to use each lift safely. If in doubt ask the lift attendant.
4. Obey all signs and warnings, and keep off closed trails and areas.
5. It is your responsibility to avoid and give way to people below and beside you.
6. Do not stop where you are not visible from above or where you obstruct a trail.
7. Before starting downhill, or merging into a trail, look uphill and give way to others.
8. Use care to prevent runaway snowboards.
9. If you are involved in or see an accident, alert and identify yourself to Resort Staff.
10. Be aware that it is dangerous to ski, board or ride lifts if your ability is impaired by drugs or alcohol.

KNOW THE CODE. IT'S YOUR RESPONSIBILITY.

Failure to observe the code may result in cancellation of your ticket or pass by Resort Staff.



NEVER MISS *a Moment*

Download the Mt Buller Live App



mtbuller.com.au 

 facebook.com/mtbuller

1800 BULLER (285 537) 

 twitter.com/mtbuller

info@mtbuller.com.au 

 [@mt_buller](https://www.instagram.com/mt_buller)