



FIRST TIME
Visitors' Guide

2017

NO PLACE LIKE IT

If you've never visited the snow Mt Buller is a great place to start. Whether you want to build a snowman, throw a snowball, experience the thrills of tobogganing or try skiing or snowboarding Mt Buller is easy to get to, and we love to welcome new visitors.

Snowplay and Tobogganing

Mt Buller has two large snowplay parks ideal for kids and adults, easily accessed from the car parks. It's so much fun playing in the snow!

Skiing and Snowboarding

Mt Buller is ideal for beginner skiers and snowboarders offering plenty of gentle learning terrain and a world-class team of instructors to get you started on the snow safely. The Discover pass comes with a FREE 2 hour beginner lesson and access to beginner area lifts. You'll be making your first turns before you know it!

Twilight Sessions

Weekends are longer at Mt Buller with Twilight Sessions in July and August. On Saturdays and Sundays the Village Snowplay Park is the place for tobogganing under lights and the Village buzzes with live entertainment. From 8 July – 27 August you can enjoy skiing and boarding as Bourke Street lights up until 8.30pm for added weekend fun on the slopes - you can even take a beginner lesson at the Ski & Snowboard School! Add discounted day resort entry after 3pm and extended car park shuttle hours for the best 'long' weekend around!

FIRST TIMERS' TIPS

Information at your fingertips

Download the Mt Buller Live app to have the latest information in your pocket including wheel chain requirements, snow and weather forecasts, road conditions, maps, bars and restaurants and what's happening in the resort.



Before you arrive

Mansfield is the closest town to Mt Buller and a good place for a break. You can collect wheel chains and ski and snowboard equipment before you drive up the mountain.

Take the bus!

A range of coach services operate daily to and from Mt Buller, for both day visitors and overnight guests. A coach ticket price also includes the resort entry fee. Most coach services stop at the Horse Hill Car Park from where guests can access the Village and snowfields.

Your ticket to Mt Buller

A B-TAG is your ticket to access the chairlift for sightseeing or skiing. Keep it for your next visit. You can save money reloading it online (more info page 9).

Helmets are included!

All kids taking a lesson in the Ski & Snowboard School MUST wear a helmet. The good news is most rental outlets include them FREE with a rental package.

Where to get help

Our Guest Services team in the resort wear bright yellow jackets and are easy to spot. They are there to help if you need directions or have any questions.



BE PREPARED

Before you leave home

- Check you have antifreeze in your car
- Fill up with alpine diesel if driving a diesel vehicle
- Check the clothing list and pack some dry clothes for the trip home
- Check the wheel chain declaration
- Check the weather forecast



Driving

- Use headlights in poor weather
- Drive slowly, brake gently and leave a safe stopping distance between vehicles
- Fit wheel chains correctly. Ask resort staff for help if you need it.
- Remove ALL snow from your vehicle before driving. It is dangerous and you can receive a large fine for driving with snow on your vehicle.

DRESS APPROPRIATELY

To make the most of your visit it is important to keep warm and dry with the right clothing. These items are all available to rent or buy in Mansfield or Mt Buller. It is important that your jacket, gloves and pants are waterproof.

Beanie

Keeps your head warm.

Helmet

Helmets keep you safer on the slopes, and are included free with most rental packages.

Jacket

Waterproof jacket to keep you dry.

Pants

Waterproof pants (or overalls).

Gloves

Waterproof ski gloves or mittens.

Boots

Sturdy boots for walking around.

Socks

Long socks – light/medium weight.

Sun Protection

Sunscreen (30+) and lip balm.

Jumper

Warm jumper or fleece and light wool undergarments/thermals.

Goggles

Ski goggles and/or sunglasses.



STAY SAFE

The snow is lots of fun but there are a few things you should know to arrive safely and enjoy your time on the mountain.

- Obey signage and advice from resort staff
- Stay in control on skis or toboggans, and look out for other people
- Take a lesson to learn safely
- Only use the chairlifts if you have the ability
- Only ski or toboggan in permitted areas
- Use safety equipment including helmets



Ski Patrol wear red jackets with a white cross. They can help with first aid and emergencies. Follow their instructions - they are there to keep you safe on the snow.

SNOWSAFE

www.snowsafesafe.org.au

GETTING HERE

Drive

Mt Buller is 248kms north-east of Melbourne via Mansfield. Set your destination in your GPS as Mansfield via Yea.

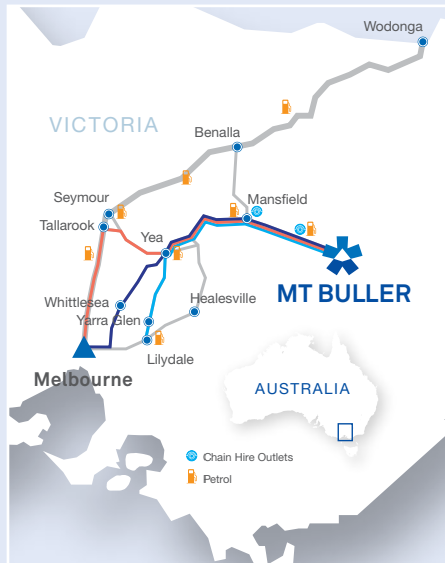
WHEEL CHAINS

Day visitors

Depending on snow and road conditions day visitors may be required to carry wheel chains. Check the daily declaration on the Mt Buller Live App or the website before you arrive.

Overnight visitors

All vehicles staying overnight in the resort must carry wheel chains by law.



LEGEND

- Walking track between Village and chairlift
- Free Day Visitor Shuttle
- Northside Express sightseeing chairlift / access to snowfields
- Information
- Meals & Snacks
- Ticket Office
- Public Toilets
- Toboggan Area
- Free Bus

ENTERING THE RESORT

All visitors pay a fee to enter the resort, payable online or on arrival at the resort. Overnight visitors also pay overnight parking fees.

Resort entry fees

All vehicles, single day

| | |
|-----------------------|---------|
| Car entry, online | \$45.00 |
| Car entry, on arrival | \$48.00 |

Parking fees

Overnight vehicles, per vehicle per night

| | |
|-----------------------------|---------|
| Sunday - Thursday inclusive | \$14.00 |
| Friday - Saturday | \$27.50 |



ACCESSING THE VILLAGE AND SNOWFIELDS

Day visitors

On arrival at Mt Buller car parks you will be directed where to park, or disembark your coach. From here you can:

– Enjoy tobogganing and snowplay at the Horse Hill Snowplay Park

– Catch the FREE bus to and from the Village

– Take the Northside Express chairlift directly to the snowfields

On departure return to the car parks via either free bus or chairlift. From there you can meet your coach or depart in your own vehicle.

Overnight visitors

On arrival at Mt Buller car parks you will be directed where to park, or disembark from your coach.

– From here you will transfer to an oversnow taxi that will take you to your Village accommodation.

Oversnow Taxi Fees (One Way)

Payable online, at resort entry or to the driver.

| | |
|-------|------|
| Adult | \$23 |
| Child | \$15 |

On departure return to the car parks via oversnow taxi (fares apply, refer above). From there you can meet your coach or depart in your own vehicle.

SKI & SNOWBOARD SCHOOL

Never tried skiing or snowboarding and not sure how to get started? The instructors at the Ski & Snowboard School are ready to help you get on the slopes safely and make learning FUN!

Where do I go for a lesson?

If you are visiting for the day you can ride the Northside Chairlift directly from the day visitor carpark. You do not need to be able to ski or board to ride this lift. At the top you'll find the Northside Discovery Area is a gentle beginner area with learner carpets and lessons available. More lessons are available for kids through to adults out of the Ski & Snowboard School on Bourke Street. It's a short walk up from the Village Square or jump on the free village shuttle marked "Ski School".

Lesson options

The Ski & Snowboard School offers lessons for all ages and abilities including group classes, private lessons and dedicated children's ski programs for kids from 3 years old. Find out more about lessons and book to secure your place at mtbuller.com.au

Book early and online

The Ski & Snowboard School is popular so it's recommended you book early and online before your visit at mtbuller.com.au. During our new Saturday and Sunday Twilight Sessions between 8 July - 27 August Mt Buller's Ski & Snowboard School offers beginner "Discover" lessons at 4.30pm and 5.30pm so you can learn under lights!

Need to know more?

Got questions? Head online to mtbuller.com.au/lessons or call our friendly instructor team on 03 5777 7877.



DISCOVER LESSONS

These lessons are specifically for first time skiers and snowboarders so you can start on the snow safely. The Discover Pass includes a 2 hour beginner lesson and access to beginner level lifts.

| | |
|--------------------|-------|
| Adult | \$124 |
| Tertiary | \$99 |
| Teen (15-18 years) | \$69 |



yoplait
PetitMiam
Buller
Kids' Centre



Bunyips 3 months-6 years Ski Lessons & Crèche

The Mt Buller Ski & Snowboard School and Yoplait Petit Miam Buller Kids Centre offers a range of lessons for kids aged 3 to 18 whatever their skill level. There is also a crèche for little ones from 3 mths - 3 years. Visit mtbuller.com.au for more.

B-TAG

YOUR KEY TO MT BULLER



A B-TAG is your access card for all you need for the slopes: lift access, lessons, rental, Snow Dough (you can load credit and use it as a debit card in resort) and receive discounts and offers.

Don't have a B-TAG?

1. Buy and register your B-TAG at mtbuller.com.au, any ticket office in resort or any Buller Sports store.
2. Add lift access, any lessons or rental items to your B-TAG.
3. Carry your B-TAG in a secure pocket by itself.
4. Hit the slopes - it scans automatically.

Already have a B-TAG?

1. Register it at bullerestore.com.au to keep it secure.
2. Reload at bullerestore.com.au or via the Mt Buller Live App.
3. Carry your B-TAG in a secure pocket by itself.
4. Hit the slopes!

Reloading online is quick, helps you skip the line and enjoy online savings.

WHERE TO...

Where to get information

Ask any of our resort staff for help, go to the Clock Tower Information Centre in the Village Square or Alpine Central next to the Village Snowplay Park.

Where to eat

You can get something to eat at the café in Horse Hill Car Park, at Spurs at the top of the Northside Express chairlift, or catch the free bus into the Village where you'll find over 40 cafes, bars and restaurants offering a variety of cuisines.

Skiers will also find several cafes located in the snowfields. Use the Mt Buller Live App to find the best venue for you.

Where to rest

In the Village Square next to the public bus station, the Village Square Plaza public shelter offers seating, toilets, free Wi-Fi, and food outlets.

Where to shop

If you need to hire equipment, buy clothing, gifts or souvenirs, or simply get some retail therapy, there are several outlets in or near the Village Square.

Where to play

If you wish to ride a chairlift to ski, snowboard or sightsee you will need a B-TAG. You can get one at the Village Ticket Office near the Blue Bullet lift, at the bottom of the Northside Express lift or in any Buller Sports where you can also get rental gear and book a Discover lesson in one easy purchase.

Mt Buller has two Snowplay and Toboggan Parks, one located in the day visitor car park (Horse Hill), the other in the Mt Buller Village. Take the free bus from the car parks to the Village, cross the Village Square past the Information Centre, then cross the road to the park.

SO MUCH TO DO

Snowplay & tobogganing

Build a snowman, have a friendly snowball fight, or go for a thrilling toboggan ride. There are two Snowplay and Toboggan Parks; Mt Buller Village and Horse Hill.

Hire toboggans in the Mt Buller Village or at Horse Hill Car Park (from \$16)

'Snowplay in a Day' tour

A great way to see the mountain and have fun in the snow. Tour includes sightseeing chairlift, snowshoeing and tobogganing – from \$88 pp.

Call 03 5777 6000 or email bookings@snowplayinaday.com.au

Snowshoeing

Mt Buller's wintery wonderland can be explored easily on snowshoes.

Visit the Clock Tower Information Centre

Gnome Roam

On this family friendly walk you can search the village for our favourite little residents, the Mt Buller Gnomes.

Collect map from the Clock Tower Information Centre

Sled dog tours

Take a ride with the beautiful Siberian Huskies for an experience like no other. Suitable for adults and children. Includes a sled dog ride, meet and greet, and photo session.

Book at australiansleddogtours@gmail.com or 1800 BULLER

Sightseeing chairlift

Take in the amazing mountain views and stunning scenery on a scenic chairlift ride – from \$19.

Purchase tickets at any Lift Ticket Office

Breathtaker Spa Retreat

Relax with a soothing massage, facial or beauty treatment.

Phone 03 5777 6377 for info and bookings

Scenic helicopter flights

Spectacular views of Mt Buller, Mt Stirling and the High Country vistas.

Book at the Clock Tower information centre or 0428 376 619

Sports hall & gym

Located in Alpine Central, this world class facility includes gymnasium, indoor courts and rock climbing.

Phone 03 5777 6000 for info and bookings

Cinema

Visit Australia's highest cinema and enjoy new releases daily at Alpine Central.

Phone 03 5777 6000 for info and bookings

National Alpine Museum

Discover Mt Buller's fascinating heritage and how skiing has evolved. Gold coin entry.

Located in Alpine Central





NEVER MISS *a Moment*

Download the Mt Buller Live App

mtbuller.com.au



facebook.com/mtbuller

1800 BULLER (285 537)



twitter.com/mtbuller

info@mtbuller.com.au



@mt_buller